



City of Westminster

Licensing Sub-Committee Report

Item No:	
Date:	2 February 2022
Licensing Ref No:	21/08705/LIPV - Premises Licence Variation
Title of Report:	Chiltern Firehouse 1 Chiltern Street London W1U 7PA
Report of:	Director of Public Protection and Licensing
Wards involved:	Marylebone High Street
Policy context:	City of Westminster Statement of Licensing Policy
Financial summary:	None
Report Author:	Jessica Donovan Senior Licensing Officer
Contact details	Telephone: 020 7641 6500 Email: Jdonovan@westminster.gov.uk

1. Application

1-A Applicant and premises			
Application Type:	Variation of a Premises Licence, Licensing Act 2003		
Application received date:	28 August 2021		
Applicant:	Chiltern Street Hotel Limited		
Premises:	Chiltern Firehouse		
Premises address:	1 Chiltern Street London W1U 7PA	Ward:	Marylebone High Street
		Cumulative Impact Area:	None
		Special Consideration Zone:	None
Premises description:	The premises currently operates as a hotel.		
Variation description:	<p>This application seeks the following:</p> <p>To vary condition 46 which states:</p> <p>46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2021 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect</p> <p>To the following:</p> <p>46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2022 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.</p>		
Premises licence history:	The premises had the benefit of a licence from 2012, Licence number 20/11588/LIPV. A copy of the current premises licence can be found at Appendix 3 . The premises have also had the benefit of Temporary Even Notices.		
Applicant submissions:	There are no supporting documents from the applicant.		
Applicant amendments:	None		

1-B	Current and proposed licensable activities, areas and hours					
Regulated Entertainment						
Performance of Dance – Residents, their bona fide guests and patrons of the hotel proprietor						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	00:00	00:00	No Change		Basement, Ground, First, Second, Third and Fourth Floor	No change
Tuesday	00:00	00:00				
Wednesday	00:00	00:00				
Thursday	00:00	00:00				
Friday	00:00	00:00				
Saturday	00:00	00:00				
Sunday	00:00	00:00				
Seasonal Variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Performance of Dance – Pre-booked private functions in the ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	07:00	01:00	No change		Ground floor meeting room	No change
Tuesday	07:00	01:00				
Wednesday	07:00	01:00				
Thursday	07:00	01:00				
Friday	07:00	01:00				
Saturday	07:00	01:00				
Sunday	07:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Performance of Dance – Ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	23:00	No change		Ground floor meeting room	No change
Tuesday	08:00	23:00				
Wednesday	08:00	23:00				
Thursday	08:00	23:00				
Friday	08:00	23:00				
Saturday	08:00	23:00				
Sunday	08:00	23:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Performance of Dance – Booked private functions in the Hotel Lounge/Function Space						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	01:00	No change		Hotel Lounge Bar and Function Space	No change
Tuesday	10:00	01:00				
Wednesday	10:00	01:00				
Thursday	10:00	01:00				
Friday	10:00	01:00				
Saturday	10:00	01:00				
Sunday	10:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Exhibition of a Film – Residents, their bona fide guests and patrons of the hotel proprietor						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	00:00	00:00	No Change		Basement, Ground, First, Second, Third and Fourth Floor	No change
Tuesday	00:00	00:00				
Wednesday	00:00	00:00				
Thursday	00:00	00:00				
Friday	00:00	00:00				
Saturday	00:00	00:00				
Sunday	00:00	00:00				
Seasonal variations: Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Exhibition of a Film – Pre-booked private functions in the ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	07:00	01:00	No change		Ground floor meeting room	No change
Tuesday	07:00	01:00				
Wednesday	07:00	01:00				
Thursday	07:00	01:00				
Friday	07:00	01:00				
Saturday	07:00	01:00				
Sunday	07:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Exhibition of a Film – Ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	23:00	No change		Ground floor meeting room	No change
Tuesday	08:00	23:00				
Wednesday	08:00	23:00				
Thursday	08:00	23:00				
Friday	08:00	23:00				
Saturday	08:00	23:00				
Sunday	08:00	23:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Exhibition of a Film – Booked private functions in the Hotel Lounge/Function Space						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	01:00	No change		Hotel Lounge Bar and Function Space	No change
Tuesday	10:00	01:00				
Wednesday	10:00	01:00				
Thursday	10:00	01:00				
Friday	10:00	01:00				
Saturday	10:00	01:00				
Sunday	10:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Performance of Live Music – Residents, their bona fide guests and patrons of the hotel proprietor						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	00:00	00:00	No Change		Basement, Ground, First, Second, Third and Fourth Floor	No change
Tuesday	00:00	00:00				
Wednesday	00:00	00:00				
Thursday	00:00	00:00				
Friday	00:00	00:00				
Saturday	00:00	00:00				
Sunday	00:00	00:00				
Seasonal variations: Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Performance of Live Music – Pre-booked private functions in the ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	07:00	01:00	No change		Ground floor meeting room	No change
Tuesday	07:00	01:00				
Wednesday	07:00	01:00				
Thursday	07:00	01:00				
Friday	07:00	01:00				
Saturday	07:00	01:00				
Sunday	07:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Performance of Live Music – Ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	23:00	No change		Ground floor meeting room	No change
Tuesday	08:00	23:00				
Wednesday	08:00	23:00				
Thursday	08:00	23:00				
Friday	08:00	23:00				
Saturday	08:00	23:00				
Sunday	08:00	23:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Performance of Live Music – Booked private functions in the Hotel Lounge/Function Space						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	01:00	No change		Hotel Lounge Bar and Function Space	No change
Tuesday	10:00	01:00				
Wednesday	10:00	01:00				
Thursday	10:00	01:00				
Friday	10:00	01:00				
Saturday	10:00	01:00				
Sunday	10:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Playing of Recorded Music – Residents, their bona fide guests and patrons of the hotel proprietor						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	00:00	00:00	No Change		Basement, Ground, First, Second, Third and Fourth Floor	No change
Tuesday	00:00	00:00				
Wednesday	00:00	00:00				
Thursday	00:00	00:00				
Friday	00:00	00:00				
Saturday	00:00	00:00				
Sunday	00:00	00:00				
Seasonal variations: Non-standard timings:	Current: N/A				Proposed: N/A	

Playing of Recorded Music – Ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	23:00	No change		Ground floor meeting room	No change
Tuesday	08:00	23:00				
Wednesday	08:00	23:00				
Thursday	08:00	23:00				
Friday	08:00	23:00				
Saturday	08:00	23:00				
Sunday	08:00	23:00				
Seasonal variations/ Non-standard timings:	Current: N/A				Proposed: N/A	

Performance of Recorded Music – Hotel Lounge/Function Space						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	01:00	No change		Hotel Lounge Bar and Function Space	No change
Tuesday	10:00	01:00				
Wednesday	10:00	01:00				
Thursday	10:00	01:00				
Friday	10:00	01:00				
Saturday	10:00	01:00				
Sunday	10:00	01:00				
Seasonal variations/ Non-standard timings:	Current: N/A				Proposed: N/A	

Anything of a similar description to Live Music, Recorded Music or Performance of Dance – Residents, their bona fide guests and patrons of the hotel proprietor						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	00:00	00:00	No Change		Basement, Ground, First, Second, Third and Fourth Floor	No change
Tuesday	00:00	00:00				
Wednesday	00:00	00:00				
Thursday	00:00	00:00				
Friday	00:00	00:00				
Saturday	00:00	00:00				
Sunday	00:00	00:00				
Seasonal variations: Non-standard timings:	Current: N/A				Proposed: N/A	

Anything of a similar description to Live Music, Recorded Music or Performance of Dance – Pre-booked private functions in the ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	07:00	01:00	No change		Ground floor meeting room	No change
Tuesday	07:00	01:00				
Wednesday	07:00	01:00				
Thursday	07:00	01:00				
Friday	07:00	01:00				
Saturday	07:00	01:00				
Sunday	07:00	01:00				
Seasonal variations/ Non-standard timings:	Current: N/A				Proposed: N/A	

Anything of a similar description to Live Music, Recorded Music or Performance of Dance – Ground floor meeting room						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	23:00	No change		Ground floor meeting room	No change
Tuesday	08:00	23:00				
Wednesday	08:00	23:00				
Thursday	08:00	23:00				
Friday	08:00	23:00				
Saturday	08:00	23:00				
Sunday	08:00	23:00				
Seasonal variations/ Non-standard timings:	Current: N/A				Proposed: N/A	

Anything of a similar description to Live Music, Recorded Music or Performance of Dance – Booked private functions in the Hotel Lounge/Function Space						
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	01:00	No change		Hotel Lounge Bar and Function Space	No change
Tuesday	10:00	01:00				
Wednesday	10:00	01:00				
Thursday	10:00	01:00				
Friday	10:00	01:00				
Saturday	10:00	01:00				
Sunday	10:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Late night refreshment – Patrons of the hotel proprietor						
Indoors, outdoors or both			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	23:00	05:00	No change		Basement, Ground, First, Second, Third and Fourth Floor	No change
Tuesday	23:00	05:00				
Wednesday	23:00	05:00				
Thursday	23:00	05:00				
Friday	23:00	05:00				
Saturday	23:00	05:00				
Sunday	23:00	05:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Late night refreshment – Hotel Lounge Bar/Function Space, Chiltern Street Restaurant and pre-booked events in the ground floor meeting room						
Indoors, outdoors or both			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	23:00	01:00	No change		Hotel Lounge Bar and Function Space, Chiltern Street Restaurant, and ground floor meeting room	No change
Tuesday	23:00	01:00				
Wednesday	23:00	01:00				
Thursday	23:00	01:00				
Friday	23:00	01:00				
Saturday	23:00	01:00				
Sunday	23:00	01:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Sale by Retail of Alcohol - Residents, their bona fide guests and patrons of the hotel proprietor						
On or off sales			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	00:00	00:00	No Change		Basement, Ground, First, Second, Third and Fourth Floor	
Tuesday	00:00	00:00				
Wednesday	00:00	00:00				
Thursday	00:00	00:00				
Friday	00:00	00:00				
Saturday	00:00	00:00				
Sunday	00:00	00:00				
Seasonal variations/ Non-standard timings:	Current:				Proposed:	
	N/A				N/A	

Sale by Retail of Alcohol – Chiltern restaurant and pre-booked events in the ground floor meeting room						
On or off sales			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	07:00	01:00	No Change		Ground floor meeting and Chiltern restaurant	
Tuesday	07:00	01:00				
Wednesday	07:00	01:00				
Thursday	07:00	01:00				
Friday	07:00	01:00				
Saturday	07:00	01:00				
Sunday	07:00	01:00				
Seasonal variations/ Non-standard timings:		Current:			Proposed:	
		N/A			N/A	

Sale by Retail of Alcohol – Ground floor meeting room						
On or off sales			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	08:00	23:00	No Change		Ground floor meeting	None
Tuesday	08:00	23:00				
Wednesday	08:00	23:00				
Thursday	08:00	23:00				
Friday	08:00	23:00				
Saturday	08:00	23:00				
Sunday	08:00	23:00				
Seasonal variations/ Non-standard timings:		Current:			Proposed:	
		N/A			N/A	

Sale by Retail of Alcohol – Hotel Lounge Bar/Function Space						
On or off sales			Current :		Proposed:	
			Both		No change	
	Current Hours		Proposed Hours		Licensable Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	10:00	01:00	No Change		Hotel Lounge Bar and Function Space	None
Tuesday	10:00	01:00				
Wednesday	10:00	01:00				
Thursday	10:00	01:00				
Friday	10:00	01:00				
Saturday	10:00	01:00				
Sunday	10:00	01:00				
Seasonal variations/ Non-standard timings:		Current:			Proposed:	
		N/A			N/A	

Hours premises are open to the public						
	Current Hours		Proposed Hours		Premises Area	
	Start:	End:	Start:	End:	Current:	Proposed:
Monday	00:00	00:00	No change		Basement, Ground, First, Second, Third and Fourth Floor	No change
Tuesday	00:00	00:00				
Wednesday	00:00	00:00				
Thursday	00:00	00:00				
Friday	00:00	00:00				
Saturday	00:00	00:00				
Sunday	00:00	00:00				
Seasonal variations/ Non-standard timings:		Current:			Proposed:	
		N/A			N/A	

1-C Conditions proposed to be varied	
Condition	Proposed variation
46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2021 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.	46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2022 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.

2. Representations

2-A Responsible Authorities	
Responsible Authority:	Environmental Health Service
Representative:	Ian Watson
Received:	28 September 2021

I refer to the application for variation of the Premises Licence.

This representation is based on the operating schedule submitted.

The applicant is seeking the following

1. To amend condition 46 that states,

46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2021 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.

To

46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2022 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.

I wish to make the following representation

1. The additional hours requested for the provision of tables and chairs will have the likely effect of causing an increase in Public Nuisance within the area.

The applicant states there are existing conditions on the premises licence to promote the licensing objectives but would consider addition conditions if required. The noise complaint history will be checked following the previous application granted.

Should you wish to discuss the matter further please do not hesitate to contact me.

2-B Other Persons			
Name:		[REDACTED]	
Address and/or Residents Association:		[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
Status:	Valid	In support or opposed:	Opposed
Received:	28 September 2021		
<p>[REDACTED] and am writing to strongly object to this license variation. The noise associated with the ever increasing amount of tables in the courtyard without any adequate noise dampening measures in place is a strong nuisance for local residents.</p> <p>[REDACTED] the Firehouse, noise travels strongly [REDACTED] [REDACTED] and when the courtyard is busy, loud voices can constantly be heard.</p> <p>Unfortunately, despite frequent reassurance to local residents, the Firehouse has not been a considerate neighbour, any noise dampening measurements seem ineffective and noise levels have increased since the glass canopy seems to be used as a seating area rather than the walk through it had received planning permission for.</p> <p>I am afraid the extension of outside operations will only continue to worsen the situation, and I therefore object on the grounds of nuisance.</p>			
Name:		[REDACTED]	
Address and/or Residents Association		[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
Status:	Valid	In support or opposed:	Opposed
Received:	27 September 2021		
<p>I would like to object on the grounds of nuisance. I can hear the courtyard quite clearly [REDACTED] [REDACTED] and it is a source of disturbance at current levels.</p> <p>Since the Firehouse was granted consent (at a much lower cover capacity than they currently operate), express conditions were devised by LB Westminster in order to allow this operation to exist in close proximity to residential neighbourhoods. The noise and traffic impacts have always been excessive and in breach of those conditions imposed on the operation. The Firehouse continues to grow its licensing hours, number of adjacent properties and number of covers, whilst never operating within the initial conditions that were imposed on it by Westminster. Loopholes are exploited and Enforcement is never applied - this all serves to create nuisance.</p> <p>In consultation, when asked what their normal business model was, they said that what is proposed was their ideal configuration for the foreseeable future. The application therefore does not represent a temporary Covid change but in effect is a deliberate effect to exploit a liberalisation towards nuisance to increase the scale of operation permanently counter to normal Policy. The current temporary measure was only granted on the understanding it would not be renewed / further expanded at this time.</p> <p>We frequently call the Firehouse about noise, and none of this is reported back in licensing meetings. They don't accurately represent the degree of complaints they receive. We have</p>			

stopped calling Westminster Noise Control as they have stopped visiting, such was the frequency.

The Firehouse is constantly in breach of its planning and licensing conditions with noise and disturbance through guests and music creating severe nuisance. Please don't allow a further expansion of operation until they can get the current issues under control.

Name:	[REDACTED]		
Address and/or Residents Association	[REDACTED] [REDACTED] [REDACTED] [REDACTED]		
Status:	Valid	In support or opposed:	Opposed
Received:	28 September 2021		

I am writing as a neighbour consulted by letter. We object to this application on the grounds of public nuisance and safety.

[REDACTED]. The Firehouse has been a persistent source of noise and other nuisance since its opening. They have never been able to satisfactorily control noise and eliminate nuisance emanating from their premises. Instead they continue to try to expand their activities - making the problems worse, not better.

While we are not unsympathetic to the plight of the hospitality industry in general, more late outdoor drinking is surely not the best answer here. Allowing people to remain in the courtyard after 9 p.m. so more alcohol can be consumed will generate much more noise related nuisance. The Firehouse is not able to contain the current level of late night activity. Any relaxation of the present conditions would be a move towards a general extension of late night activities, exacerbating the current situation. Residents as well as businesses have been hit hard by the pandemic and Westminster needs to recognise this and not allow a rolling expansion outdoor Licensing hours that will be in effect permanent.

There should be a lower limit on the number of patrons allowed to be seated and drinking in the courtyard. In addition, a large amount of the present seating arrangements appear to be permanent and cannot be put out of use after the licensing cut off, with the result that the late night 'guests' of the Firehouse are often unofficially using them.

Customers of the Firehouse are currently much more likely to want to sit outdoors than they were before the pandemic and so the management are trying both to maximise the covers and the licensing hours of the courtyard - at the expense of neighbours.

The current extension was allowed on a temporary basis only is very disruptive for residents who have to live with noise and traffic later into the night as a consequence. It should not be extended.

We are happy for Mr Richard Brown to represent us at any hearing related to this application.

Name:		[REDACTED]	
Address and/or Residents Association		[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
Status:	Valid	In support or opposed:	Opposed
Received:	27 September 2021		
<p>We have made numerous representations regarding the nuisance to residents in the street caused by the Chiltern Firehouse when in the past they have made licensing applications. The accounts we have read written by residents are heart rending and we can barely imagine the stress being caused by the hotel management's continued refusal to control the noise nuisance emanating from the courtyard in question. The fact that the CFH have resorted to ad hominem attacks on residents in previous applications must have added to the stress. The hotel has in the past asked for an extension to hours which have been granted on a temporary basis most likely due to the apparent need to counter profitability problems caused by Covid. It has always been clear that these extensions are time limited. Now that Covid as an issue is retreating, we now believe the LSC should examine the nuisance being caused by the hotel and consider its policies regarding public nuisance, take into account the serious disruption to the lives, health and wellbeing of residents and revert to the original hours that were granted before all these temporary measures were introduced.</p>			
Name:		[REDACTED]	
Address and/or Residents Association:		[REDACTED] [REDACTED] [REDACTED] [REDACTED]	
Status:	Valid	In support or opposed:	Opposed
Received:	28 September 2021		
<p>I write to make a 'relevant representation' under the Licensing Act 2003 about this application to increase outside hospitality hours at the Chiltern Firehouse for a full year until September 2022. This objection is made on the basis that the likely impact of the application, if granted, will be to harm the licensing objectives, particularly 'prevention of public nuisance' to we local residents [REDACTED]. I respectfully ask the Committee at least to maintain the pre-covid balance in the courtyard of closedown at 2100, especially now that all covid restrictions relating to hospitality have been lifted.</p> <p>Chiltern Firehouse is by far the largest hospitality hotel complex in Marylebone, offering drinking and dining for around 300+ customers and 26 suites and rooms (the latter disproportionate compared with other hotels in the area) over many different noisy hospitality areas both indoor and out at this one huge site, as the licence shows. The courtyard - currently seating 90, not counting staff - is by far the largest - and nosiest - outdoor hospitality space for at least a mile around. In contrast, Chiltern Street and the surrounding area is a mix of quiet, predominately residential, properties and small shops which usually close at 1800 on most days (2000 at the very latest). During the day the street is busy, but noise levels are mostly tolerable for residents, except for the noise from the huge complex that is Chiltern Firehouse and the frequent 'performance' vehicles which race or sit outside it. Residential units predominate with a comfortable mix of families, babies, school-children, young and old, working or retired, people living here within earshot of FH, none of us super-rich.</p> <p>The licence amendment the FH seek now would mean that the 90+ tables and chairs in the courtyard would be available for use to customers for an additional hour every day, crucially into the night-time hours when residents are either winding down or trying to sleep. This extension to 2200 has been in place this summer and the noise has been horrendous. FH recently</p>			

answered residents that the hour extension does not accommodate a second dinner sitting but is needed 'for puddings'. Residents believe that it is in fact for drinking – with the noise that accompanies it - and as a step towards the 2300 courtyard close down that FH first requested in its original licence application before it opened in 2014.

I therefore oppose the application. I am an elderly resident, CV19 vulnerable, and the increase in both voices and traffic in the street and surrounding area during this time has already severely impact on my physical, mental and emotional health, over and above the covid impact.

Earlier Planning and Licensing requests to extend courtyard hours until 2200 during the summer were made and granted by WCC in Spring 2021. At that point, due to Government intentions to help out following lockdown, residents, although objecting, recognised that Councillors had little choice but to agree. This time, despite Central government relaxations, there is no such pressing obligation on Councillors and therefore a decent balance should be maintained with a return to pre-covid hours. But in addition, residents request that the Council takes the opportunity to curb existing nuisance by imposing reasonable licence conditions which limit courtyard numbers, and licence conditions which (as at the Prince Regent) require customers to leave quietly and that notices be displayed prominently to promote this (see photos), as well as mandating more noise dampening and requiring the return of the 'walkway' to a walkway without customers seated underneath.

I have asked Richard Brown to act for me at any hearing.

Background

██████████ so I cannot escape the Firehouse. Here is a history for Councillors who are unfamiliar with the background of Chiltern Street and the Firehouse. ██████████ in 1997 the street was quiet with no outside hospitality and businesses closed at 1800 except for the pub on the corner, the Bok Bar, which had no outside presence at that time (and I have no record of residents ever being consulted about outside use). The Firehouse premises used to be a fire station but after it was vacated, the owners, the Portman Estate, actively mounted a campaign to persuade residential owners to support a change of use from community to commercial hotel use. The Portman's directors repeatedly allayed residents' and the community's concerns about noise by actively telling us that the plan was to 'sell sleep'. The American hotel operator, who was briefly introduced to us, heard this and did not demur, and another resident recalls him saying that the premises would be 'quieter than Durrants', the very quiet residential hotel nearby in George Street. It was on this basis - that both our landlord, the Portman Estate, and the hotel owner/operator, Andre Balazs, had assured us that our support was for a premises 'selling sleep' and not noise and other undesirable nuisance - that residents (kindly in support of our landlord) either actively supported the plan or did not object to it.

Residents were not told about possible use of any outside area. We believed, and were actively given the impression, that we were getting a quiet hotel such as nearby Durrants whose business was residential for overnight travellers. I anticipated there might perhaps a few quiet hotel residents sitting in a garden area courtyard during the day, as I have observed in European and US hotels, but that the outside space would be closed at night as in those urban boutique hotels.

However, when the premises opened, residents found that its main business was the very opposite of what residents had been promised in order to obtain our support. Bluntly, we were not told the truth: what we were promised was exactly contrary to the truth. The truth is that Firehouse is a continuously noisy nuisance which dominates the south end of Chiltern Street and makes life continuously stressful and unbearable 24/7 for residents who surround it. The main business of Chiltern Firehouse appears to be as a vast hospitality complex over at least five areas – the indoor restaurant, the indoor bar, the ladder-shed bar (some with DJs and loud music), the courtyard and, recently, the pavement café (not counting the Bok Bar pub, which the company also owns and is due to reopen shortly on the pavement, adding to the noise). The

FH bars appear to operate until 5.00 am and are open to non-residents, so there is almost no respite for residents from noise and activity except for a small window of about 90 minutes each very early morning when drinkers have left and before outside cleaners begin. In addition, the FH continues to put in applications to WCC to expand its business bit by bit, as a schedule of applications and a record of changes will show. Please come into Chiltern Street on a fine evening and listen to the noise and decide whether your family could live with it every day.

FH promises to residents are hardly ever kept, especially over time. FH have mandated regular meetings with residents, for which we residents have to offer our valuable time and effort pro bono, but without any lasting improvements. These meetings are with staff and never with the business owners. Resident owner-occupiers have asked to meet the FH owners as a meeting of equals but our requests are met with silence and we are obliged to give our valuable time and effort to negotiate instead with hapless FH staff who can offer us very little and have no final say in decision making. It does appear that there has been a genuine change of attitude amongst new staff managers who are trying to listen and alleviate where they can - residents are grateful for that - but it also appears that staff efforts are let down by their owners and by what appears to be the owners' business plan, especially at night-time.

It appears to residents that FH owners are never satisfied and constantly look to expand the complex at the expense of the amenity, peace and, in some cases, the eventual livelihoods of their neighbours. Chiltern Street is predominately quietly residential with quiet – and previously prosperous - individual small shops who sell at affordable prices with previously affordable rents. Firehouse is, by its own admission today in the FT, 'high-end': it is expensive, expansive, noisy and anomalous here; many nearby suffering residents and businesses feel that it is entirely the wrong business model for the family culture of the Marylebone area, most especially at night-time. A family affordable venue like the nearby Wallace Collection which keeps reasonable family hours and has well-mannered customers would be much more in tune. Now steep prices and an inharmonious culture mean that Chiltern Street is hollowing out with many business voids, with several nearby family restaurants like Casa Becci priced out, and empty properties owned by overseas buyers who rarely appear and who contribute nothing to the real local community. Ironically, the latter is something that one of the FH owners says in media interviews that he dislikes: regrettably – for all of us - he has so far not responded to invitations to meet residents and engage with us about what he can really do to alleviate what has happened here. [REDACTED], which is an arm of the [REDACTED] by FH, in their support letter gives a partial and therefore inaccurate picture of our nearby community and the FH place in it. It is worth Councillors noting that [REDACTED] have also not sought the views of nearby residents who would give a very different account from that given by those residents to whom [REDACTED] say they have spoken, nor does it seem that [REDACTED] know the real views of small traders. FH is not, as claimed, at the heart of the Chiltern Street community. Other supporting comments include those from another restaurant owner and what are clearly orchestrated responses.)

There is no other hospitality venue which is anywhere near on this vast scale in any other part of Marylebone, and certainly not in a residential area. Nearby Nobu hotel, for example, has an outside dining area in its frontage but it is totally covered by a marquee so that noise is contained. Nobu's marquee is usually full when I pass, so diners are obviously content to sit inside, and other indoor restaurants in the area are also busy, so one argument given by FH that diners only want to sit outside because of the pandemic, and will go elsewhere if they cannot, does not seem to be entirely the case.

In all of FH's activity, the FH courtyard is a major noise nuisance while it is open, currently from 0800-2200, the last hour having been granted temporarily by WCC because of clear government policy towards supporting hospitality through the pandemic. Residents understood this at the time, and recognised that WCC Licence Committee had little choice but to grant the request, even though it meant that residents have had to endure a huge amount of noise and stress from the FH courtyard over the summer. However, the pandemic restrictions on hospitality have now been lifted and WCC does have a choice. At the last licence hearing, Officers recommended that the hours should not be extended again and I ask that Councillors

honour this now. It is time for conditions at least to return to pre-restrictions conditions, so that residents can again have some respite between 2100 and 2200 from the continuous courtyard noise.

My points are these:

- Noise and nuisance 24/7 is the problem for residents in this predominately residential street with otherwise small businesses which usually close at 1800
- It has had a terrible impact on me, as it is a constant stressor and loss of my amenity [REDACTED]
- My blood pressure, which is usually normal, rocketed over the summer, entirely due to stress from FH noise: my doctor's surgery confirms that other nearby residents have also reported stress from continuous FH noise.
- I can hear courtyard noise – continuous voices, shouting and laughter - from about midday on every day, even with double glazed windows closed. I have to close my windows at around 1500 or earlier every day to get any kind of peace but I can still hear the noise
- Staff are usually quiet in the courtyard and elsewhere and I cannot hear them; the problem is the customers, and the type of customers, especially at night when many customers appear to be self-entitled, young and under 35 years, most of them probably non-local, as many arrive in vehicles.
- Noise levels from the courtyard and nuisance are much worse than before the pandemic. This is because the area has been reconfigured and there are almost no dampening measures in place
- **The extra noise dampening measures, especially foliage, which FH promised to WCC Licensing in March 2021 at time of applying for the current courtyard extension, have not been implemented, even though there has been plenty of time to do this.** Photos from 2016 v 2021 (attached) prove this, showing much more foliage in 2016. (FH claim they have cushions and throws but these make hardly any impact on noise dampening.)
- FH say foliage will mature but it needs to be plentiful now
- There is no foliage at all in central area which is not under umbrellas, as the photos show.
- At the very least, WCC should ask questions about this and receive meaningful answers.
- **I ask that no extension of hours be granted at the very least until promises made to WCC and to residents earlier this year are fulfilled.**
- FH are using a much greater courtyard area for seating than before covid
- Post covid many customers have been seated under the new glass canopy but, as the attached letter from May 2020 shows, WCC Planning Permission was granted for a walkway to shelter guests entering the hotel, not for seating. This usage appears to be a breach of Planning permission.
- There is a great deal of noise from those seated under the glass canopy. **The glass canopy's hard surface appears to act as a sounding board and bounce the sound, totally contrary to the 'expert' opinion given by FH to WCC at the last Planning**

and Licensing hearings.

- Residents would certainly have objected to the glass canopy had we been told that it was for seating rather than a walkway.
- **Please can WCC Licensing insist that no customers be seated under the walkway, which should be sectioned off as in 2016 and used for the purposes for which Planning Permission was sought and granted in 2020?**
- **There is currently no limit on courtyard numbers.** FH say they have decreased courtyard numbers post covid from 126 to 90 but the photos don't appear to bear this out (possible that 126 was a maximum on special events or people standing but not an everyday number)
- 90 is still a huge number of people, plus many staff in that area, too. This is by far the largest outside hospitality venue in the Marylebone area, and a predominately residential area, especially at night.
- **Therefore, please can WCC Licensing set a limit on numbers in the courtyard, especially at night? Say perhaps 40 people.**
- **May I draw your attention to the licence conditions on the Prince Regent pub on Marylebone High Street, which is a very much smaller venue but one from which nearby residents were also troubled by customer noise. I would like, please, to request the same licence conditions as on Prince Regent Pub, that is that patrons must leave quietly and there is licence condition that prominent notices must say this. Please see the photographs of window notices attached.**

I have a few further points to make:

- At the previous Licence Hearing, a requirement for a marshal was imposed on FH to keep the peace in the street around the premises. Residents are grateful and would like the post retained but it has had limited success, especially at night, sometimes depending on the effectiveness of the personality in post. The main obstacle is the type of customer and hangers-on that FH attracts. Self-entitled people, 'adolescents of all ages' (as a neighbour describes them) including those in large noisy cars of which there are many which park illegally outside the FH, often are not quiet and do not respond to attempts to encourage them to behave or move on, especially those who gather at FH to be seen. These customers and hangers-on are in and around FH in large numbers on most days. Their behaviour is very selfish and a noise nuisance in daytime but in the evening and at night, as residents try to wind down, it is a much greater problem.
- At the previous Licence Hearing, one Councillor tried to be helpful by suggesting a WhatsApp group to deal instantly with problems (as he is part of such a group near his local pub). We appreciate his efforts but regrettably this is not feasible here because:
 - (a) some residents, particularly older ones, do not have WhatsApp or smart phones
 - (b) there is a GDPR issue as residents are not happy to give private phone numbers to FH which has 150-250 staff with considerable turnover.
 - (c) this does not solve the many ongoing problems, as FH noise nuisance is not confined to occasional isolated incidents but is ongoing continuously most days at all hours.
- At the penultimate Licence Hearing to decide an application for a pavement café, a different Councillor suggested that the FH request must be granted 'otherwise they (FH) would take (WCC) to court'. It was very disappointing indeed for residents to hear this

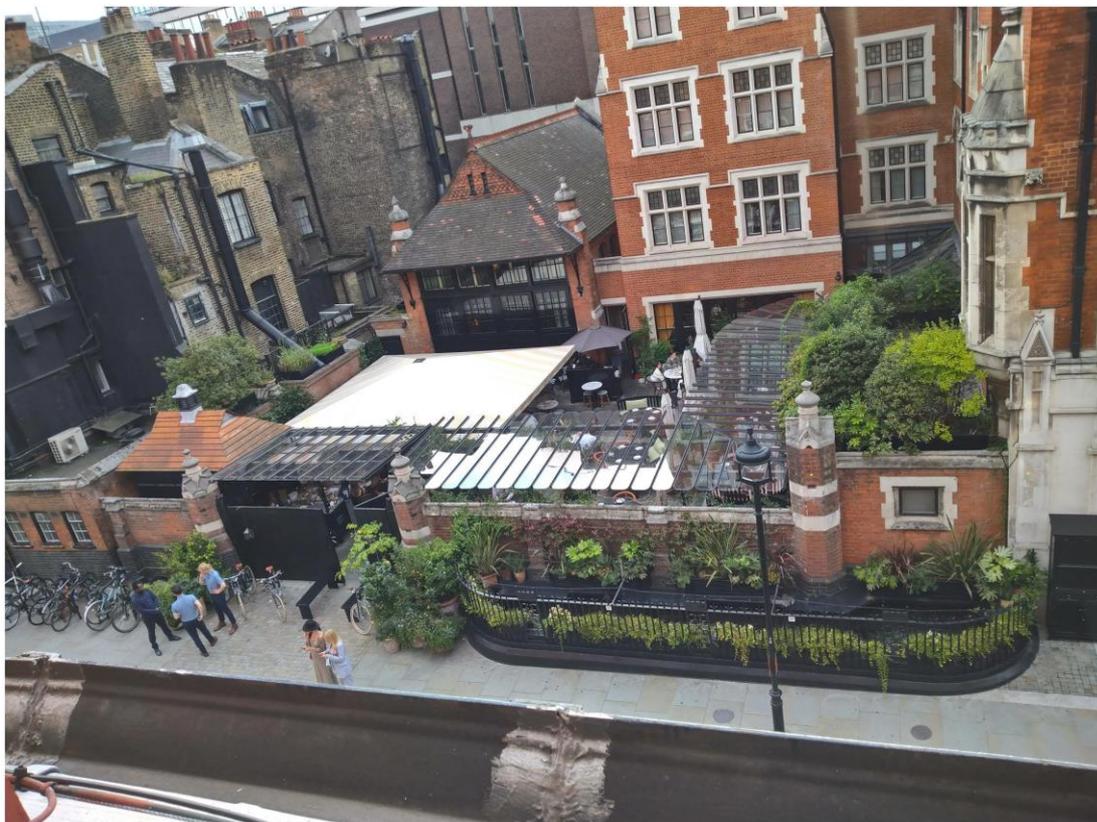
remark, which was disputed by another Councillor who found substantial grounds to refuse the application, but permission was granted on a vote of 2:1. Residents would support WCC's refusals at any court case brought against them by FH, using our well-documented incident log and photos. Incidentally, this pavement cafe has been discontinued, presumably because it had very few customers and on some days none at all.

Complaints

- I am mindful that when deciding on applications, WCC take into account complaints made to them. WCC will find that they have recorded few, if any, complaints about the courtyard over the summer, despite the fact that the FH courtyard, especially as currently configured, has been a continuous source of noise nuisance over the summer almost every day from midday to when it closes (and beyond as people leave the main building).
- Please can officers ensure that the WCC Licensing Committee is aware that this lack of complaints to them is because most residents believe that WCC cannot take action on voices alone. When I queried this, WCC Noise Team staff (though obviously frustrated by this) told me that continuous voices from a licensed premises, unlike music etc, is not treated as a Statutory Nuisance, (albeit it is a nuisance) so the WCC Noise Team cannot take on the spot action, and that this must be dealt with via Licensing. I have only just found out how to complain directly to Licensing, as I find the website confusing and most of the previous WCC Licensing staff with whom residents were in touch are no longer in post.
- I have however, made many complaints over this year both by phone and by email about the continuous courtyard noise and many other matters to the FH direct, sometimes several times in one day. I know that several of my neighbours have done the same. On other days I am too busy or too weary from continuous complaining to phone FH, so I close the windows, turn on Radio 3 to drown the noise or must retreat into the back of my flat with serious loss of my amenity. All this at cost of my time, effort, and good health when I would much rather be getting on with my life and doing other things.
- If a residential lease holder or tenant in our block was a continuous noise and nuisance like FH, our Management Board would long ago have registered a breach of lease conditions and legally threatened a removal of the lease.
- FH staff are helpful and willing but some admit that they are only staff and that there is only so much they can do to control customers who make noise and nuisance. I feel sorry for staff, as they appear to be making a genuine effort to bring harmony and want to do so but appear unsupported by the FH owners, who do not seem willing to engage with residents. The solution lies with those who have the power to make changes. FH has mandated meetings with residents but they are not working, as FH does not field those who have the power to make changes. Many residents now refuse to attend. My neighbour has decided that only the Portman Estate, the FH owners and WCC can take effective action for the benefit of all
- **Therefore, I respectfully ask that WCC Licensing Committee takes action in the interests of the real community in Chiltern Street and Marylebone beyond. That it not only refuses this application but imposes conditions on the use of the courtyard walkway as a walkway only, that it limits numbers in the courtyard, and that it imposes licence conditions identical to those on the Prince Regent pub, detailed above.**

Overall, I therefore respectfully ask WCC to reject this application on the grounds that it does not strike the right balance between, on the one hand, the needs of residents for peace and quiet and the needs of much smaller family businesses in Chiltern Street for custom and affordable rents (which they used to enjoy before Firehouse opened), and on the other hand, the expansion ambitions of the wealthy absentee backers and their wealthy directors who own and run the Firehouse. An extra hour in the courtyard at 2100-2200 will not benefit the other traders on the street and will be a crucial nuisance for residents.

Many thanks for reading this. Best wishes and be well.





**ALL PATRONS OF
THE PRINCE REGENT**

**CONSUMPTION OF FOOD OR DRINK
(INCLUDING ALCOHOL) OUTSIDE THE
BUILDING MUST BE BEHIND THE
BARRIERS BETWEEN 15.30 AND 21.30**

OUTSIDE WILL BE CLOSED AT 21.30

**PLEASE SHOW RESPECT TO OUR
NEIGHBOURS BY KEEPING THE NOISE
TO AN ABSOLUTE MINIMUM ESPECIALLY
WHEN VACATING THE PREMISES, AS
THIS IS NOW A CONDITION OF OUR
LICENCE**

**MANY THANKS FOR YOUR
CO-OPERATION**

3. Policy & Guidance

The following policies within the City Of Westminster Statement of Licensing Policy apply:

Policy HRS1 applies

- A. Applications within the core hours set out below in this policy will generally be granted for the relevant premises uses, subject to not being contrary to other policies in the Statement of Licensing Policy.
- B. Applications for hours outside the core hours set out in Clause C will be considered on their merits, subject to other relevant policies, and with particular regard to the following:
1. The demonstration of compliance in the requirements of policies CD1, PS1, PN1 and CH1 associated with the likelihood of the effect of the grant of a licence for later or earlier hours on crime and disorder, public safety, public nuisance and the protection of children from harm.
 2. If the application is located within a Special Consideration Zone they have demonstrated that they have taken account of the issues identified in that area and provided adequate mitigation.
 3. Whether there is residential accommodation in the proximity of the premises that would likely be adversely affected by premises being open or carrying out operations at the hours proposed.
 4. The proposed hours of the licensable activities and when customers will be permitted to remain on the premises.
 5. The proposed hours when any music, including incidental music, will be played.
 6. The hours when customers will be allowed to take food or drink outside the premises or be within open areas which form part of the premises.
 7. The existing hours of licensable activities and the past operation of the premises (if any) and hours of licensable premises in the vicinity.
 8. Whether customers and staff have adequate access to public transport when arriving at and leaving the premises, especially at night.
 9. The capacity of the premises.
 10. The type of use, recognising that some venues are more likely to impact the licensing objectives than others; for example, pubs and bars are higher risk than theatres, cinemas and other cultural and sporting venues due to the nature of the operation.
 11. The Licensing Authority will take into account the active measures proposed for a 'winding down' period including arrangements for people to be collected from the premises to travel home safely.
 12. Conditions on hours may be attached that require that the supply of alcohol for consumption on the premises ceases a suitable period of time before customers are required to leave the premises.
 13. The council, acting as the Licensing Authority, may reduce hours if, after review, it is necessary to impose conditions specifying shorter hours in order to promote the licensing objectives.
 14. Specific days for non-standard hours should be identified and justified as part of the application to allow responsible authorities and interested parties to evaluate the impact that these licensable activities may have, and to plan accordingly. The consideration of applications for later hours for Bank Holiday Mondays will take into account that later hours are generally granted for preceding Sundays and that the next day is a working day. Non-specific days

	<p>are expected to be covered by Temporary Event Notices or variation applications.</p> <p>C. For the purpose of Clauses A and B above, the Core Hours for applications for each premises use type as defined within this policy are:</p> <ol style="list-style-type: none"> 1. Casinos: Up to 24 hours a day whilst casino gaming is permitted by a premises licence under the Gambling Act 2005. 2. Cinemas, Cultural Venues and Live Sporting Premises: Monday to Sunday: 9am to 12am 3. Hotels: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. For the sale of alcohol to guests for consumption in hotel/guest rooms only: Anytime up to 24 hours. 4. Off licences: Monday to Saturday: 8am to 11pm. Sunday: 9am to 10.30pm. 5. Outdoor Spaces: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. 6. Pubs and bars, Fast Food and Music and Dance venues: Monday to Thursday: 10am to 11.30pm. Friday and Saturday: 10am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 12pm to 12am. 7. Qualifying Clubs: Monday to Thursday: 9am to 12am. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. 8. Restaurants: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. 9. Sexual Entertainment Venues and Sex Cinemas: Monday to Thursday: 9am to 11.30pm. Friday and Saturday: 9am to 12am. Sunday: 9am to 10.30pm. Sundays immediately prior to a bank holiday: 9am to 12am. <p>D. Core hours are when customers are permitted to be on the premises and therefore the maximum opening hours permitted will be to the same start and terminal hours for each of the days where licensable activity is permitted.</p> <p>E. For the purposes of this policy, 'premises uses' are defined within the relevant premises use policies within this statement.</p>
<p>Policy HOT1 applies</p>	<p>A. Applications outside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1. 2. The hours for licensable activities being within the council's Core Hours Policy HRS1. 3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1. 4. The sale by retail of alcohol, regulated entertainment and late-night refreshment must be an ancillary function to the primary purpose of the venue as a hotel. 5. The applicant has taken account of the Special Consideration Zone Policy SCZ1 if the premises are located within a designated zone. 6. The application and operation of the venue meeting the definition

	<p>of a Hotel as per Clause C.</p> <p>B. Applications inside the West End Cumulative Impact Zone will generally be granted subject to:</p> <ol style="list-style-type: none"> 1. The application meeting the requirements of policies CD1, PS1, PN1 and CH1. 2. The hours for licensable activities are within the council's Core Hours Policy HRS1. 3. The operation of any delivery services for alcohol and/or latenight refreshment meeting the council's Ancillary Delivery of Alcohol and/or Late-Night Refreshment Policy DEL1. 4. The sale by retail of alcohol, regulated entertainment and late-night refreshment must be an ancillary function to the primary purpose of the venue as a hotel. 5. The applicant has demonstrated that they will not add to cumulative impact within the Cumulative Impact Zone. 6. The application and operation of the venue meeting the definition of a Hotel as per Clause C. <p>C. For the purposes of this policy a Hotel is defined as a premises that is primarily used as an establishment providing overnight accommodation for customers.</p>
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4. Equality Implications

The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under section 149 of the Equality Act 2010. In summary, section 149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- (a) eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- (c) foster good relations between persons who share a relevant protected characteristics and persons who do not share it.

Section 149 (7) of the Equality Act 2010 defines the relevant protected characteristics as age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, and sexual orientation.

5. Appendices

Appendix 1	Premises plans
Appendix 2	Applicant supporting documents
Appendix 3	Existing premises licence and premises history
Appendix 4	Proposed conditions
Appendix 5	Residential map and list of premises in the vicinity

Report author:	Jessica Donovan Senior Licensing Officer
Contact:	Telephone: 020 7641 6500 Email: Jdonovan@westminster.gov.uk

If you have any queries about this report or wish to inspect one of the background papers please contact the report author.

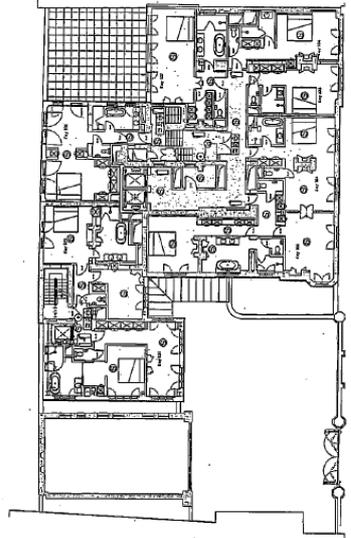
Background Documents – Local Government (Access to Information) Act 1972

1	Licensing Act 2003	N/A
2	City of Westminster Statement of Licensing Policy	01 October 2021
3	Amended Guidance issued under section 182 of the Licensing Act 2003	April 2018
4	Environmental Health Service	28 September 2021
5	Interested Party 1	28 September 2021
6	Interested Party 2	27 September 2021
7	Interested Party 3	28 September 2021
8	Interested Party 4	27 September 2021
9	Interested Party 5	28 September 2021

1. ALL WORK SHALL BE IN ACCORDANCE WITH THE LATEST EDITIONS OF THE NATIONAL FIRE PROTECTION ASSOCIATION (NFPA) STANDARDS, THE NATIONAL ELECTRICAL CODE (NEC), THE NATIONAL FIRE ALARM AND SIGNAL CODE (NFAS), AND THE NATIONAL FIRE SPRINKLER ASSOCIATION (NFSA) STANDARDS.

GENERAL NOTES	
1.	ALL WORK SHALL BE IN ACCORDANCE WITH THE LATEST EDITIONS OF THE NATIONAL FIRE PROTECTION ASSOCIATION (NFPA) STANDARDS, THE NATIONAL ELECTRICAL CODE (NEC), THE NATIONAL FIRE ALARM AND SIGNAL CODE (NFAS), AND THE NATIONAL FIRE SPRINKLER ASSOCIATION (NFSA) STANDARDS.
2.	THE CONTRACTOR SHALL BE RESPONSIBLE FOR OBTAINING ALL NECESSARY PERMITS AND APPROVALS FROM THE LOCAL AUTHORITIES HAVING JURISDICTION.
3.	THE CONTRACTOR SHALL MAINTAIN ACCESS TO ALL EXISTING UTILITIES AND SERVICES AT ALL TIMES.
4.	ALL MATERIALS AND WORKMANSHIP SHALL BE SUBJECT TO INSPECTION AND APPROVAL BY THE LOCAL AUTHORITY HAVING JURISDICTION.

LEGEND:
 - MEMBER OF STAFF
 - MEMBER OF STAFF
 - FIRE CALLER
 - FIRE ALARM CONTROL
 - CITY CONTROL
 - STAFF STATION
 - FIRE ALARM CONTROL



The red line shows the path of the premises and licensable activities may take place anywhere within the premises. The location of fire equipment is shown as is on the date herofore but may be moved in consultation with the fire officer.

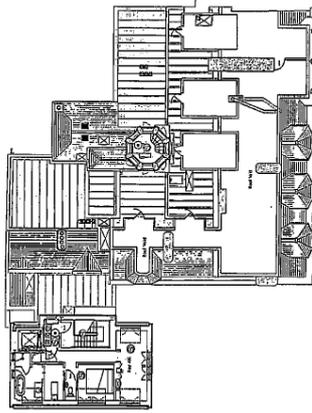
Dated: 23.01.2017.

1. This diagram is for informational purposes only. It is not intended to be used as a legal document. The information contained herein is subject to change without notice.



LEGEND:

	Means of Egress
	Fire Control
	Fire Extinguisher
	CO2 Cannon
	Smoke Storage
	Fire Detector
	Fire Alarm Control



DATE/REVISIONS

NO.	DATE	DESCRIPTION
1	10/10/12	ISSUED FOR PERMIT

This plan shows the path of the premises and reasonable activities may take place anywhere within the premises. The location of fire equipment is shown for diagrammatic purposes only. The location of fire equipment is shown as is on the date hereof but may be moved in consultation with the fire officer.

Date: 22.10.2012

Applicant Supporting Documents

Appendix 2

There are no supporting documents from the applicant.



City of Westminster
64 Victoria Street, London,
SW1E 6QP

Schedule 12
Part A

WARD: Marylebone
High Street
UPRN: 010033616706

Premises licence

Regulation 33, 34

Premises licence
number:

20/11588/LIPV

Original Reference:

12/00502/LIPN

Part 1 – Premises details

Postal address of premises:

Chiltern Firehouse
1 Chiltern Street
London
W1U 7PA

Telephone Number: Not Supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Performance of Dance
Exhibition of a Film
Performance of Live Music
Playing of Recorded Music
Anything of a similar description to Live Music, Recorded Music or Performance of Dance
Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Performance of Dance

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Exhibition of a Film

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Performance of Live Music

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Playing of Recorded Music

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Hotel Lounge Bar/Function Space)

Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Late Night Refreshment

Monday to Sunday: 23:00 to 05:00
(Patrons of the hotel proprietor)
Monday to Sunday: 23:00 to 01:00
(Hotel Lounge Bar/Function Space, Chiltern Street Restaurant and pre-booked events in ground floor meeting room)

Sale by Retail of Alcohol

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Chiltern Street Restaurant and pre-booked events in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Hotel Lounge Bar/Function Space)

The opening hours of the premises:

Monday to Sunday: 00:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:

Chiltern Street Hotel Limited
C/o Manhattan Loft Corporation
Edison House
223 - 231 Old Marylebone Road
London
NW1 5QT

Registered number of holder, for example company number, charity number (where applicable)

07218870

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

Name: Hamish Thompson

Please note: It is the policy of the Licensing Authority not to display the address details of a designated premises supervisor.

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

Licence Number: LN/000013135
Licensing Authority: London Borough Of Islington

Date: 14 May 2021

This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.

Annex 1 – Mandatory conditions

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6.
 - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature.

7. The responsible person must ensure that—

- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.
10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

Annex 2 – Conditions consistent with the operating Schedule

11. The Premises Licence Holder shall, if requested in writing by local residents, host publicised meetings with local residents to discuss concerns relating to the operation of the Premises Licence. Notice of such meetings shall be notified in writing to local residents and other interested parties who have registered their wish to be notified to the Premises Licence Holder. The notice period shall be at least 10 days.
12. The Premises Licence holder shall appoint a competent Acoustic Consultant who is registered with the Institute of Acoustics to:
 - (i) carry out a survey,
 - (ii) produce a report and
 - (iii) assist the Premises Licence Holder in producing a 'Noise Mitigation Policy'.

The Noise Mitigation Policy shall have regard to all matters contained in the 'Guidance on Noise' Section of the City Council's Licensing Policy (currently Appendix 11 of the 2011 Policy).

13. The Premises Licence Holder shall ensure that the Noise Mitigation Policy is:
 - (i) implemented in full to ensure that, so far as is reasonably practicable, risk of Public Nuisance is minimized;
 - (ii) made available to local residents and to authorised Officers of the City Council upon request.
 - (iii) reviewed from time to time or in response to complaints or concerns received from local residents and, if necessary, amended. The Policy shall also be reviewed and amended if requested by the Environmental Health Consultation Team.
14. A copy of the policy shall be kept at the Hotel reception and shall be available immediately upon request by any local resident or licensing officer.
15. At all times the Hotel will be overseen by at least two SIA Door Supervisors.

Annex 3 – Conditions attached after a hearing by the licensing authority

16. The licence holder shall maintain a comprehensive CCTV system that ensures all public areas of the licensed premises are monitored, including all entry points, and which enable frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and the recordings shall be kept available for a minimum of 31 days with time and date stamping. Recordings shall be made available to a duly authorised City Council officer or a police officer together with facilities for viewing. The recordings for the preceding 31 days shall be made available immediately on request. The CCTV system shall be operated in accordance with the Data Protection Act 1998.
17. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent recording with the absolute minimum of delay when requested.
18. The pavement from the building line to the kerb edge immediately outside the premises, including gutter/channel at its junction with the kerb edge, is swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements.
19. All refuse will be stored internally prior to collection.
20. Notices shall be prominently displayed at exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
21. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
22. No unauthorised advertisements of any kind (including placard, poster, sticker, flyer, picture, letter, sign or other mark) is inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree, or any other property, or is distributed to the public, that advertises or promotes the establishment, its premises, or any of its events, facilities, goods or services.
23. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
24. When films are shown cinema style linked seating will not be provided except as agreed with the Environmental Health Consultation Team.
25. Any special effects or mechanical installations shall be arranged and stored so as to minimise any risk to the safety of those using the premises. The following special effects will only be used on 10 days prior notice being given to the Licensing Authority where consent has not previously been given:-
 - dry ice and cryogenic fog (except for food presentations)
 - smoke machines and fog generators
 - pyrotechnics including fire works
 - firearms
 - lasers
 - explosives and highly flammable substances.
 - real flame (except for candles)
 - strobe lighting.

26. No person shall give at the premises any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which susceptibility of the mind of that person to suggestion or direction is increased or intended to be increased.

NOTE: (1) This rule does not apply to exhibitions given under the provisions of Section 2(1A) and 5 of the Hypnotism Act 1952.

27. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
28. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.
29. All exit doors on designated escape routes shall be available at all material times without the use of a key, code, card or similar means.
30. All self closing doors shall be effectively maintained and not held open other than by an approved device.
31. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
32. Curtains and hangings shall be arranged so as not to obstruct emergency signs.
33. The certificates listed below shall be submitted to the Licensing Authority upon written request.
- Any emergency lighting battery or system
 - Any electrical installation
 - Any emergency warning system.
34. Except for the hotel bedrooms, the licensee shall not permit striptease in the premises. Except for the hotel bedrooms, the Licensee shall not permit nudity and all persons shall be decently attired at all times.
35. With the exception of the showing of films in Hotel Bedrooms, no entertainment, performance, service, or exhibition involving nudity or sexual stimulation which would come within the definition of a sex establishment in Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 as amended by the Greater London Council (General Powers) Act 1986 (whether or not locally adopted), shall be provided under the authority of this licence.
36. With the exception of public and life safety emergency speakers, Loudspeakers shall not be located in the external entrance lobby or outside the premises building.
37. With the exception of designated smoking bedrooms (if any), notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
38. Waiter or Waitress service will be available at all times.
39. Capacities:

Ground floor:

The maximum number of persons accommodated at any one time (excluding staff) shall not exceed 620, with no more than;

Restaurant 200 persons

Lounge Bar/Function Bar 340 persons

Meeting Room 80 persons

40. A sound limiting device located in a separate and remote lockable cabinet from the volume control shall be fitted to any musical amplification system and set at a level determined by and to the satisfaction of an authorised officer of the Environmental Health Service to ensure that no noise nuisance is caused to local residents. The operational panel of the noise limiter shall then be secured to the satisfaction of officer from the Environmental Health Service. The keys securing the noise limiter cabinet shall be held by the licence holder or authorised manager only, and shall not be accessed by any other person. The limiter shall not be altered without prior agreement with the Environmental Health Service.
41. No alteration or modification to any existing sound system(s) should be effected without the prior knowledge of an authorised Officer of the Environmental Health Service.
42. No additional sound generating equipment shall be used without being routed through the sound limiter device.
43. All windows and external doors to the ground floor bar and restaurant shall be kept closed from 18:00 hours except for immediate access and egress of persons.
44. No rubbish, including bottles, shall be moved, removed or placed in outside areas between 2300 hours and 0700 hours.
45. There shall be no regulated entertainment within the external Courtyard area at any time except for unamplified live music for pre-booked private events and up to four musicians between the hours of 10:00 and 21:00.
46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2021 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.
47. A Challenge 21 scheme, shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence or passport.
48. The licence holder shall enter into an agreement with a hackney carriage and/or private carriage firm to provide transport for customers, with contact numbers made readily available to customers who will be encouraged to use such services. As part of this agreement that shall require the company to inform all drivers not to wait in the street with the engine running.
49. There shall be at least 1 SIA door supervisor or a dedicated and trained duty manager in the courtyard to manage the courtyard area whose primary purpose is to ensure that the four licensing objectives are promoted in particular that of prevention of public nuisance.

CHILTERN STREET RESTAURANT

50. i) There shall be no entry to new customers after 23:30 Monday to Thursday, 00:00

Friday and Saturday and 22:30 Sundays (00:00 on Sundays before Bank);
and/or

- ii) No customer shall be permitted to remain in the Restaurant between 01:00 and 07:00 hours Monday to Sunday;
- iii) Subsections i) and ii) above do not apply to the following persons:-
 - a) Residents of the hotel and their bona fide guests
 - b) Patrons of the hotel proprietor's guest list up to a maximum of 25 persons. Such list to be kept at the reception and for 31 days thereafter and shall be made for inspection at the request of the Metropolitan Police or an authorised officer.

51. The restaurant shall only operate as a restaurant:

- (i) in which customers are shown to their table,
- (ii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery,
- (iii) which do not provide any take away service of food or drink for immediate consumption, and
- (iv) where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals except in:
 - (i) the holding bar area; and
 - (ii) during pre-booked private functions.

52. There shall be no regulated entertainment in the restaurant.

53. After 11pm and before 7am admission to the restaurant shall be through the hotel only.

THE CHILTERN STREET HOTEL LOUNGE BAR/ FUNCTION ROOM

- 54. i) No customer shall be permitted to remain in the Hotel Function Room/Lounge Bar between 01:00 and 10:00 hours Monday to Sunday;
- ii) Subsection i) above does not apply to the following persons:-
 - a) Residents of the hotel and their bona fide guests
 - b) Patrons of the hotel proprietor's guest list up to a maximum of 25 persons. Such list to be kept at the reception and for 31 days thereafter and shall be made for inspection at the request of the Metropolitan Police or an authorised officer.

55. After 9pm and before 7am admission to the Hotel Lounge Bar shall be through the hotel reception only.

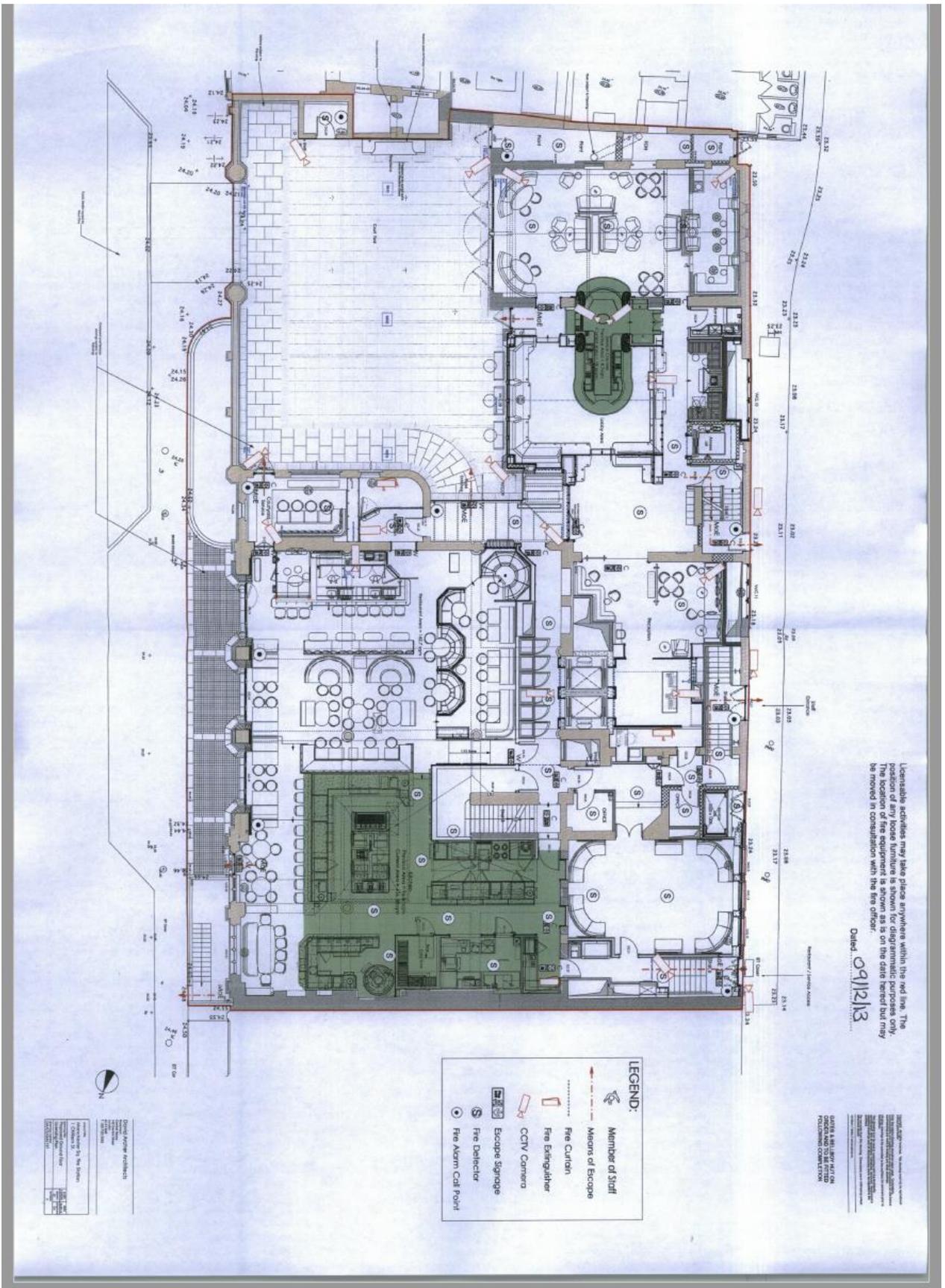
56. Except for recorded music, any regulated entertainment shall be restricted to pre-booked private functions. A copy of the booking including any guest list shall be kept at the reception and shall be available for inspection by any officer from one of the Responsible Authorities for a period of 31 days following the event.

GROUND FLOOR MEETING ROOM

57. From 23:00 hours to 08:00 following morning, the Ground Floor Meeting Room shall only be used by:-
- i) Hotel residents and their bona fide guests; and/or
 - ii) Patrons of the hotel proprietor's guest list up to a maximum of 25 persons. Such list to be kept at the reception and for 31 days thereafter and shall be made for inspection at the request of the Metropolitan Police or an authorised officer.
 - iii) For pre-booked events to 1am.
58. Between the hours of 21:00 and 22:00 daily the consumption of alcohol in the courtyard shall only be to patrons seated and served by waiter or waitress service. This condition shall only apply until 30 September 2021, after which it shall be removed from the Licence.
59. A Street Warden shall be employed to patrol the vicinity of the premises from 17:00 to midnight on Monday to Saturday and 17:00 to 23:00 on Sunday.
60. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.
61. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide a Police Officer or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.

62. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
63. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system
 - (g) any refusal of the sale of alcohol
 - (h) any visit by a relevant authority or emergency service.

Annex 4 – Plans

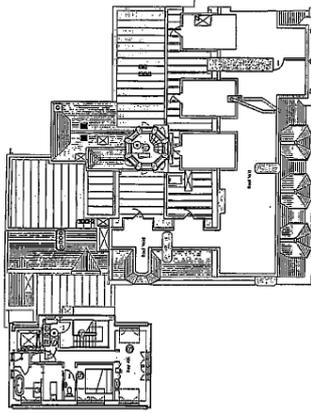


1. This diagram is for informational purposes only. It is not intended to be used as a legal document. The information contained herein is subject to change without notice.



LEGEND:

	Means of Egress
	Fire Control
	Fire Extinguisher
	CO2 Cannon
	Smoke Storage
	Fire Detector
	Fire Alarm Control



DATE/REVISIONS

NO.	DATE	DESCRIPTION
1	2011.01.12	ISSUE FOR PERMIT

This plan shows the path of the premises and reasonable activities may take place anywhere within the premises. The location of fire equipment is shown for diagrammatic purposes only. The location of fire equipment is shown as is on the date hereof but may be moved in consultation with the fire officer.

Date: 2011.01.12



City of Westminster
64 Victoria Street, London,
SW1E 6QP

Schedule 12
Part B

Premises licence
summary

WARD: Marylebone
High Street
UPRN: 010033616706

Regulation 33, 34

Premises licence
number:

20/11588/LIPV

Part 1 – Premises details

Postal address of premises:

Chiltern Firehouse
1 Chiltern Street
London
W1U 7PA

Telephone Number: Not supplied

Where the licence is time limited, the dates:

Not applicable

Licensable activities authorised by the licence:

Performance of Dance
Exhibition of a Film
Performance of Live Music
Playing of Recorded Music
Anything of a similar description to Live Music, Recorded Music or Performance of Dance
Late Night Refreshment
Sale by Retail of Alcohol

The times the licence authorises the carrying out of licensable activities:

Performance of Dance

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Exhibition of a Film

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Performance of Live Music

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Playing of Recorded Music

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Hotel Lounge Bar/Function Space)

Anything of a similar description to Live Music, Recorded Music or Performance of Dance

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Pre-booked private functions in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Pre-booked private functions in the Hotel Lounge Bar/Function Space)

Late Night Refreshment

Monday to Sunday: 23:00 to 05:00
(Patrons of the hotel proprietor)
Monday to Sunday: 23:00 to 01:00
(Hotel Lounge Bar/Function Space, Chiltern Street Restaurant and pre-booked events in ground floor meeting room)

Sale by Retail of Alcohol

Monday to Sunday: 00:00 to 00:00
(Residents, their bona fide guests and patrons of the hotel proprietor)
Monday to Sunday: 07:00 to 01:00
(Chiltern Street Restaurant and pre-booked events in the ground floor meeting room)
Monday to Sunday: 08:00 to 23:00
(Ground floor meeting room)
Monday to Sunday: 10:00 to 01:00
(Hotel Lounge Bar/Function Space)

The opening hours of the premises:

Monday to Sunday: 00:00 to 00:00

Where the licence authorises supplies of alcohol, whether these are on and/or off supplies:

Alcohol is supplied for consumption both on and off the Premises.

Name and (registered) address of holder of premises licence:

Chiltern Street Hotel Limited
C/o Manhattan Loft Corporation
Edison House
223 - 231 Old Marylebone Road
London
NW1 5QT

Registered number of holder, for example company number, charity number (where applicable)

07218870

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol:

Name: Hamish Thompson

State whether access to the premises by children is restricted or prohibited:

Restricted

Date: 14 May 2021

This licence has been authorised by Jessica Donovan on behalf of the Director - Public Protection and Licensing.

Licence & Appeal History

Application	Details of Application	Date Determined	Decision
12/00502/LIPN	New premises application	15.03.2012	Granted by Licensing Sub-Committee
13/00561/LIPT	Transfer application - Chiltern Street Hotel Limited	09.05.2013	Granted Under Delegated Authority
13/09884/LIPV	Variation application: To vary the layout of the Ground floor and Basement. To add two works conditions.	10.01.2014	Granted Under Delegated Authority
13/10084/LIPVM	Minor Variation application: To vary the layout of the Ground floor and Basement.	24.12.2013	Refused
14/01670/LIPDPS	Application to Vary the Designated Premises Supervisor	31.03.2014	Granted Under Delegated Authority
14/10069/LIPVM	Minor Variation application: Remove Regulated Entertainment Remove condition 48 'There shall be no regulated entertainment in the Restaurant.' Add 7 conditions	05.12.2014	Granted Under Delegated Authority
14/11358/LIPDPS	Application to Vary the Designated Premises Supervisor	06.02.2015	Granted Under Delegated Authority
15/04899/LIPDPS	Application to Vary the Designated Premises Supervisor	05.07.2015	Granted Under Delegated Authority
19/00047/LIPDPS	Application to Vary the Designated Premises Supervisor	25.01.2019	Granted Under Delegated Authority

19/01197/LIPDPS	Application to Vary the Designated Premises Supervisor	12.02.2019	Granted Under Delegated Authority
20/08437/LIPDPS	Application to Vary the Designated Premises Supervisor	06.11.2020	Granted Under Delegated Authority
20/11588/LIPV	Variation application: To vary condition 46	08.04.2021	Granted by Licensing Sub-Committee

Application	Details of Application	Date Determined	Decision
19/01080/LITENP	Temporary Event Notice	13.03.2019	Event allowed to proceed
19/01081/LITENP	Temporary Event Notice	13.03.2019	Event allowed to proceed
19/04723/LITENP	Temporary Event Notice	27.06.2019	Event allowed to proceed
19/10339/LITENP	Temporary Event Notice	23.08.2019	Event allowed to proceed
19/10340/LITENP	Temporary Event Notice	23.08.2019	Event allowed to proceed
19/10341/LITENP	Temporary Event Notice	20.08.2019	Event allowed to proceed
19/14635/LITENP	Temporary Event Notice	14.11.2019	Event allowed to proceed
19/14636/LITENP	Temporary Event Notice	12.11.2019	Event allowed to proceed
20/00743/LITENP	Temporary Event Notice	24.01.2020	Event allowed to proceed
20/01572/LITENP	Temporary Event Notice	11.02.2020	Event allowed to proceed

20/11070/LITENP	Temporary Event Notice	30.11.2020	Event allowed to proceed
20/11146/LITENN	Temporary Event Notice	04.12.2020	Event allowed to proceed
20/11226/LITENP	Temporary Event Notice	09.12.2020	Event allowed to proceed
20/11268/LITENP	Temporary Event Notice	08.12.2020	Event allowed to proceed
20/11269/LITENP	Temporary Event Notice	08.12.2020	Event allowed to proceed
20/11270/LITENP	Temporary Event Notice	08.12.2020	Event allowed to proceed
21/10447/LITENP	Temporary Event Notice	11.10.2021	Event allowed to proceed
21/10446/LITENP	Temporary Event Notice	11.10.2021	Event allowed to proceed
21/10448/LITENP	Temporary Event Notice	28.10.2021	Event allowed to proceed
21/13434/LITENP	Temporary Event Notice	01.12.2021	Event allowed to proceed
21/13428/LITENP	Temporary Event Notice	21.12.2021	Event allowed to proceed
21/13432/LITENP	Temporary Event Notice	21.12.2021	Event allowed to proceed
21/13433/LITENP	Temporary Event Notice	25.11.2021	Event allowed to proceed
21/13668/LITENP	Temporary Event Notice	06.12.2021	Event allowed to proceed

There is no appeal history

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE AND CONDITIONS PROPOSED BY A PARTY TO THE HEARING

When determining an application for a new premises licence under the provisions of the Licensing Act 2003, the licensing authority must, unless it decides to reject the application, grant the licence subject to the conditions which are indicated as mandatory in this schedule.

At a hearing the licensing authority may, in addition, and having regard to any representations received, grant the licence subject to such conditions which are consistent with the operating schedule submitted by the applicant as part of their application, or alter or omit these conditions, or add any new condition to such extent as the licensing authority considers appropriate for the promotion of the licensing objectives.

This schedule lists those conditions which are consistent with the operating schedule, or proposed as appropriate for the promotion of the licensing objectives by a responsible authority or an interested party as indicated. These conditions have not been submitted by the licensing service but reflect the positions of the applicant, responsible authority or interested party and have not necessarily been agreed

Conditions: On Current Licence -

Mandatory:

1. No supply of alcohol may be made at a time when there is no designated premises supervisor in respect of this licence.
2. No supply of alcohol may be made at a time when the designated premises supervisor does not hold a personal licence or the personal licence is suspended.
3. Every supply of alcohol under this licence must be made or authorised by a person who holds a personal licence.
4.
 - (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to;
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage

or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
5. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
6. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
 - (b) an ultraviolet feature.
7. The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

A responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the

premises in a capacity that which enables him to prevent the supply of alcohol.

8(i) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8(ii) For the purposes of the condition set out in paragraph 8(i) above -

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula -

$$P = D + (D \times V)$$

Where -

(i) P is the permitted price,

(ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8(iii). Where the permitted price given by Paragraph 8(ii)(b) above would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

8(iv). (1) Sub-paragraph 8(iv)(2) below applies where the permitted price given by Paragraph 8(ii)(b) above on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

9. Admission of children to the premises must be restricted in accordance with the film classification recommended by the British Board of Film Classification or recommended by this licensing authority as appropriate.

10. All persons guarding premises against unauthorised access or occupation or against outbreaks of disorder or against damage (door supervisors) must be licensed by the Security Industry Authority.

Annex 2 – Conditions consistent with the operating Schedule

11. The Premises Licence Holder shall, if requested in writing by local residents, host publicised meetings with local residents to discuss concerns relating to the operation of the Premises Licence. Notice of such meetings shall be notified in writing to local residents and other interested parties who have registered their wish to be notified to the Premises Licence Holder. The notice period shall be at least 10 days.
12. The Premises Licence holder shall appoint a competent Acoustic Consultant who is registered with the Institute of Acoustics to:
 - (i) carry out a survey,
 - (ii) produce a report and
 - (iii) assist the Premises Licence Holder in producing a 'Noise Mitigation Policy'.

The Noise Mitigation Policy shall have regard to all matters contained in the 'Guidance on Noise' Section of the City Council's Licensing Policy (currently Appendix 11 of the 2011 Policy).

13. The Premises Licence Holder shall ensure that the Noise Mitigation Policy is:
 - (i) implemented in full to ensure that, so far as is reasonably practicable, risk of Public Nuisance is minimized;
 - (ii) made available to local residents and to authorised Officers of the City Council upon request.
 - (iii) reviewed from time to time or in response to complaints or concerns received from local residents and, if necessary, amended. The Policy shall also be reviewed and amended if requested by the Environmental Health Consultation Team.
14. A copy of the policy shall be kept at the Hotel reception and shall be available immediately upon request by any local resident or licensing officer.
15. At all times the Hotel will be overseen by at least two SIA Door Supervisors.

Annex 3 – Conditions attached after a hearing by the licensing authority

16. The licence holder shall maintain a comprehensive CCTV system that ensures all public areas of the licensed premises are monitored, including all entry points, and which enable frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and the recordings shall be kept available for a minimum of 31 days with time and date stamping. Recordings shall be made available to a duly authorised City Council officer or a police officer together with facilities for viewing. The recordings for the preceding 31 days shall be made available immediately on request. The CCTV system shall be operated in accordance with the Data Protection Act 1998.
17. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open to the public. This staff member shall be able to show Police recent recording with the absolute minimum of delay when requested.

18. The pavement from the building line to the kerb edge immediately outside the premises, including gutter/channel at its junction with the kerb edge, is swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements.
19. All refuse will be stored internally prior to collection.
20. Notices shall be prominently displayed at exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
21. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.
22. No unauthorised advertisements of any kind (including placard, poster, sticker, flyer, picture, letter, sign or other mark) is inscribed or affixed upon the surface of the highway, or upon any building, structure, works, street furniture, tree, or any other property, or is distributed to the public, that advertises or promotes the establishment, its premises, or any of its events, facilities, goods or services.
23. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
24. When films are shown cinema style linked seating will not be provided except as agreed with the Environmental Health Consultation Team.
25. Any special effects or mechanical installations shall be arranged and stored so as to minimise any risk to the safety of those using the premises. The following special effects will only be used on 10 days prior notice being given to the Licensing Authority where consent has not previously been given:-
 - dry ice and cryogenic fog (except for food presentations)
 - smoke machines and fog generators
 - pyrotechnics including fire works
 - firearms
 - lasers
 - explosives and highly flammable substances.
 - real flame (except for candles)
 - strobe lighting.
26. No person shall give at the premises any exhibition, demonstration or performance of hypnotism, mesmerism or any similar act or process which produces or is intended to produce in any other person any form of induced sleep or trance in which susceptibility of the mind of that person to suggestion or direction is increased or intended to be increased.

NOTE: (1) This rule does not apply to exhibitions given under the provisions of Section 2(1A) and 5 of the Hypnotism Act 1952.
27. The approved arrangements at the premises, including means of escape provisions, emergency warning equipment, the electrical installation and mechanical equipment, shall at all material times be maintained in good condition and full working order.
28. The means of escape provided for the premises shall be maintained unobstructed, free of trip hazards, be immediately available and clearly identified in accordance with the plans provided.

29. All exit doors on designated escape routes shall be available at all material times without the use of a key, code, card or similar means.
30. All self closing doors shall be effectively maintained and not held open other than by an approved device.
31. The edges of the treads of steps and stairways shall be maintained so as to be conspicuous.
32. Curtains and hangings shall be arranged so as not to obstruct emergency signs.
33. The certificates listed below shall be submitted to the Licensing Authority upon written request.
 - Any emergency lighting battery or system
 - Any electrical installation
 - Any emergency warning system.
34. Except for the hotel bedrooms, the licensee shall not permit striptease in the premises. Except for the hotel bedrooms, the Licensee shall not permit nudity and all persons shall be decently attired at all times.
35. With the exception of the showing of films in Hotel Bedrooms, no entertainment, performance, service, or exhibition involving nudity or sexual stimulation which would come within the definition of a sex establishment in Schedule 3 to the Local Government (Miscellaneous Provisions) Act 1982 as amended by the Greater London Council (General Powers) Act 1986 (whether or not locally adopted), shall be provided under the authority of this licence.
36. With the exception of public and life safety emergency speakers, Loudspeakers shall not be located in the external entrance lobby or outside the premises building.
37. With the exception of designated smoking bedrooms (if any), notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
38. Waiter or Waitress service will be available at all times.
39. Capacities:

Ground floor:
The maximum number of persons accommodated at any one time (excluding staff) shall not exceed 620, with no more than;

Restaurant 200 persons
Lounge Bar/Function Bar 340 persons
Meeting Room 80 persons
40. A sound limiting device located in a separate and remote lockable cabinet from the volume control shall be fitted to any musical amplification system and set at a level determined by and to the satisfaction of an authorised officer of the Environmental Health Service to ensure that no noise nuisance is caused to local residents. The operational panel of the noise limiter shall then be secured to the satisfaction of officer from the Environmental Health Service. The keys securing the noise limiter cabinet shall be held by the licence holder or authorised manager only, and shall not be accessed by any other person. The limiter shall not be altered without prior agreement with the Environmental Health Service.

41. No alteration or modification to any existing sound system(s) should be effected without the prior knowledge of an authorised Officer of the Environmental Health Service.
42. No additional sound generating equipment shall be used without being routed through the sound limiter device.
43. All windows and external doors to the ground floor bar and restaurant shall be kept closed from 18:00 hours except for immediate access and egress of persons.
44. No rubbish, including bottles, shall be moved, removed or placed in outside areas between 2300 hours and 0700 hours.
45. There shall be no regulated entertainment within the external Courtyard area at any time except for unamplified live music for pre-booked private events and up to four musicians between the hours of 10:00 and 21:00.
46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2021 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.

Condition 46 is proposed to be varied by the applicant to the following:

46. All tables and chairs shall be removed from the outside area or rendered unusable by 21:00 each day save that up until 30 September 2022 the hour shall be extended to 22:00 in respect of the courtyard only after which time the condition shall be reinstated and thereafter remain in full force and effect.
47. A Challenge 21 scheme, shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence or passport.
48. The licence holder shall enter into an agreement with a hackney carriage and/or private carriage firm to provide transport for customers, with contact numbers made readily available to customers who will be encouraged to use such services. As part of this agreement that shall require the company to inform all drivers not to wait in the street with the engine running.
49. There shall be at least 1 SIA door supervisor or a dedicated and trained duty manager in the courtyard to manage the courtyard area whose primary purpose is to ensure that the four licensing objectives are promoted in particular that of prevention of public nuisance.

CHILTERN STREET RESTAURANT

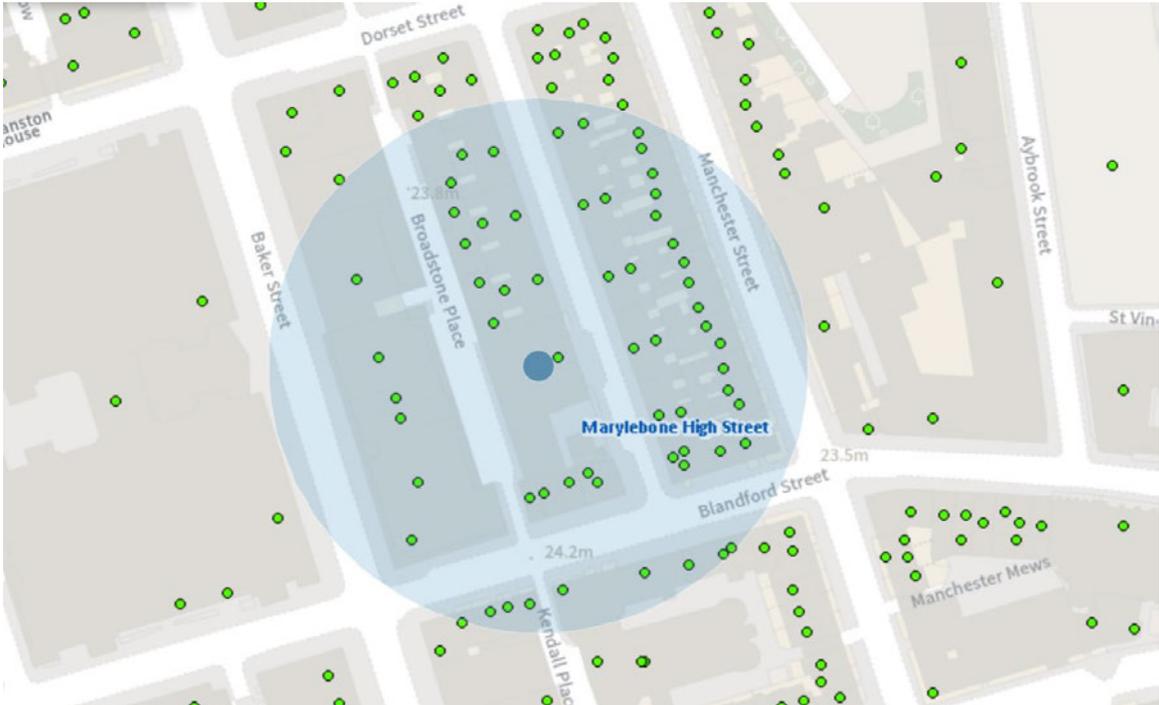
50. i) There shall be no entry to new customers after 23:30 Monday to Thursday, 00:00 Friday and Saturday and 22:30 Sundays (00:00 on Sundays before Bank); and/or
- ii) No customer shall be permitted to remain in the Restaurant between 01:00 and 07:00 hours Monday to Sunday;
- iii) Subsections i) and ii) above do not apply to the following persons:-
- a) Residents of the hotel and their bona fide guests
- b) Patrons of the hotel proprietor's guest list up to a maximum of 25 persons. Such list to be kept at the reception and for 31 days thereafter and shall be made for inspection at the request of the Metropolitan Police or an authorised officer.
51. The restaurant shall only operate as a restaurant:
- (i) in which customers are shown to their table,
- (ii) which provide food in the form of substantial table meals that are prepared on the premises and are served and consumed at the table using non disposable crockery,
- (iii) which do not provide any take away service of food or drink for immediate consumption, and
- (iv) where alcohol shall not be sold, supplied, or consumed on the premises otherwise than to persons who are bona fide taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals except in:
- (i) the holding bar area; and
- (ii) during pre-booked private functions.
52. There shall be no regulated entertainment in the restaurant.
53. After 11pm and before 7am admission to the restaurant shall be through the hotel only.

THE CHILTERN STREET HOTEL LOUNGE BAR/ FUNCTION ROOM

54. i) No customer shall be permitted to remain in the Hotel Function Room/Lounge Bar between 01:00 and 10:00 hours Monday to Sunday;
- ii) Subsection i) above does not apply to the following persons:-
- a) Residents of the hotel and their bona fide guests
- b) Patrons of the hotel proprietor's guest list up to a maximum of 25 persons. Such list to be kept at the reception and for 31 days thereafter and shall be made for inspection at the request of the Metropolitan Police or an authorised officer.
55. After 9pm and before 7am admission to the Hotel Lounge Bar shall be through the hotel reception only.
56. Except for recorded music, any regulated entertainment shall be restricted to pre-booked private functions. A copy of the booking including any guest list shall be kept at the reception and shall be available for inspection by any officer from one of the Responsible Authorities for a period of 31 days following the event.

GROUND FLOOR MEETING ROOM

57. From 23:00 hours to 08:00 following morning, the Ground Floor Meeting Room shall only be used by:-
- i) Hotel residents and their bona fide guests; and/or
 - ii) Patrons of the hotel proprietor's guest list up to a maximum of 25 persons. Such list to be kept at the reception and for 31 days thereafter and shall be made for inspection at the request of the Metropolitan Police or an authorised officer.
 - iii) For pre-booked events to 1am.
58. Between the hours of 21:00 and 22:00 daily the consumption of alcohol in the courtyard shall only be to patrons seated and served by waiter or waitress service. This condition shall only apply until 30 September 2021, after which it shall be removed from the Licence.
59. A Street Warden shall be employed to patrol the vicinity of the premises from 17:00 to midnight on Monday to Saturday and 17:00 to 23:00 on Sunday.
60. The premises shall install and maintain a comprehensive CCTV system as per the minimum requirements of the Westminster Police Licensing Team. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises are open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the entire 31-day period.
61. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open. This staff member must be able to provide a Police Officer or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
62. A Challenge 21 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.
63. An incident log shall be kept at the premises and made available on request to an authorised officer of the City Council or the Police. It must be completed within 24 hours of the incident and will record the following:
- (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received concerning crime and disorder
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system
 - (g) any refusal of the sale of alcohol
 - (h) any visit by a relevant authority or emergency service.



Resident Count: 186

Licensed premises within 75 Metres of 1 Chiltern Street, London, W1U 7PA				
Licence Number	Trading Name	Address	Premises Type	Time Period
20/11588/LIPV	Chiltern Firehouse	1 Chiltern Street London W1U 7PA	Hotel, 4+ star or major chain	Monday; 00:00 - 00:00 Tuesday; 00:00 - 00:00 Wednesday; 00:00 - 00:00 Thursday; 00:00 - 00:00 Friday; 00:00 - 00:00 Saturday; 00:00 - 00:00 Sunday; 00:00 - 00:00
19/11466/LIPDPS	Monocle Cafe	18 Chiltern Street London W1U 7QA	Cafe	Saturday; 08:00 - 20:00 Sunday; 09:00 - 19:00 Monday to Friday; 07:00 - 20:00
15/02384/LIPVM	Cadenhead's Whisky Shop London	26 Chiltern Street London W1U 7QF	Shop	Monday; 10:00 - 18:30 Friday; 11:30 - 20:00 Saturday; 10:00 - 18:30 Tuesday to Thursday; 10:00 - 20:00
19/16724/LIPDPS	The Bok Bar	56 Blandford Street London W1U 7JA	Public house or pub restaurant	Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30
17/05008/LIPN	Simple Health Kitchen	48 Baker Street London W1U 7BS	Cafe	Monday to Sunday; 07:30 - 22:30
09/02972/LIPV	A D Supermarket	48 Baker Street London W1U 7BS	Shop	Sunday; 08:00 - 22:30 Monday to Thursday; 07:00 - 02:00 Friday to Saturday; 07:00 - 03:00
17/11228/LIPDPS	Purl London	Basement 50-54 Blandford Street London W1U 7HX	Wine bar	Sunday; 12:00 - 23:00 Monday to Thursday; 12:00 - 00:00 Friday to Saturday; 12:00 - 00:30 New Year's Eve;

19/05495/LIPN	Royal China Club	40 - 42 Baker Street London W1U 7AJ	Restaurant	Sunday; 12:00 - 00:00 Monday to Saturday; 10:00 - 00:30
21/06266/LIPDPS	Chiltern Street Deli	27 Chiltern Street London W1U 7PJ	Cafe within another property	Monday to Sunday; 08:00 - 20:00
13/00772/LIPN	Il Baretto	43 Blandford Street London W1U 7HF	Restaurant	Sunday; 10:00 - 23:00 Monday to Saturday; 10:00 - 23:30
21/04530/LIPDPS	Il Baretto	43 Blandford Street London W1U 7HF	Restaurant	Sunday; 12:00 - 23:00 Monday to Saturday; 10:00 - 23:30